



Welcome to Aidvantage!

Who are we?

As your new official servicer for Department of Education loans, Aidvantage is here to help you better understand and manage repayment of your student loans. We start by helping you understand your loans and plan for the future while you're still in school, then guide and support you in making choices and paying off your loans after you leave school.

Aidvantage services Direct loans and Federal Family Education Loan Program (FFELP) loans for the United States Department of Education. If you have private loans or other FFELP loans, please contact those loan servicers for help. To learn more about the loans Aidvantage services, [log in at Aidvantage.com](https://aidvantage.com).

What can we help you with?

We want to make sure your change to Aidvantage is as easy and seamless as possible. Aidvantage can help you:

- Learn about the student loan process
- Choose the best way for you to make payments
- Sign up for different repayment plans
- [Answer other questions about managing your student loan](#)

What can't we help you with?

Only the government or the Department of Education can:

- Set student loan interest rates
- Control the requirements and eligibility for Income Driven Repayment (IDR) plans
- Forgive student loans

How do I log into my new account?

If Navient serviced your loans in the past, we kept your login information for your online account the same to help make your move to Aidvantage easier. Log in at [Aidvantage.com](https://aidvantage.com).

If FedLoan serviced your loans in the past, find details about creating your new online account in your Aidvantage welcome letter.

How can I contact Aidvantage?

We're here for you! [Contact Us](#)

